

Wales & West House
Spoooner Close
Celtic Springs
Coedkernew
Newport NP10 8FZ

Tŷ Wales & West
Spoooner Close
Celtic Springs
Coedcernyw
Casnewydd NP10 8FZ

Telephone/Ffôn: **0800 912 29 99**
Fax/Ffacs: **0870 1450076**
Email/Ebost: enquiries@wwutilities.co.uk
www.wwutilities.co.uk

Our reference: R-19-100009

Important information about upgrading gas pipes in your area

Dear Resident

So we can do our work safely, we need to have a one way - road closure on Cowley Bridge Road from Junction St Davids Station/Bonhay road/St Davids Hill to Junction New North Road, Exeter for seven weeks from the 12th February 2024.

There is also a parking restriction on Cowley Bridge Road from Junction Station road to Junction West Garth Road for 19 weeks. We would really appreciate it if you could consider parking your vehicle in a different place during this time. I'm sorry for any inconvenience this may cause.

Pedestrian access will be available at all times and we will give residents vehicle access where possible.

I'm sorry for any inconvenience this may cause.

Our Customer Service Team is ready to take your call if you have any questions about our work. You can contact them on 0800 912 2999 or by emailing enquiries@wwutilities.co.uk. Or you can contact us on Twitter @wwutilities or Facebook.com/wwutilities.

If you would like to receive a copy of this letter in large text, in Braille or in another language, please let us know and we will do our best to meet your request.

Yours faithfully

Roxanne Whittaker
Programme Controller

Smell gas? Call us!
Aroglu nwy? Ffoniwch ni!

0800 111 999

All calls will be recorded and may be monitored
Bydd yr holl alwadau'n cael eu cofnodi ac
fe allant gael eu monitro



Wales & West Utilities Limited
Registered Office:
Wales & West House, Spoooner Close, Celtic Springs,
Coedkernew, Newport NP10 8FZ
Registered in England and Wales number 5046791

About us

We are Wales & West Utilities, the gas emergency and pipeline service across Wales and the south west of England. Every day our skilled and dedicated colleagues do their very best to keep our 7.5 million customers safe and warm, with a gas network they can rely on and a level of service they can trust.

We don't sell gas – instead we use our extensive network of pipes to transport gas to homes and businesses throughout Wales and the south west of England. We respond to gas emergencies, and we invest in our network, connecting new properties and upgrading old metal pipes to new long-lasting plastic ones, to make sure the communities we serve receive a safe and reliable gas supply for generations to come.

It's a vital service – and one we are extremely proud to deliver.

Smell gas? Call us!
Arogli nwy? Ffoniwch ni!

0800 111 999

All calls will be recorded and may be monitored
Bydd yr holl alwadau'n cael eu cofnodi ac
fe allant gael eu monitro



Wales & West Utilities Limited
Registered Office:
Wales & West House, Spooner Close, Celtic Springs,
Coedkernew, Newport NP10 8FZ
Registered in England and Wales number 5046791